Message From Director:

Kaizen® Health-Check

Managing change has never been easy. Successful leaders are essentially successful ‘change leaders’! We, at the Kaizen Institute, are in the business of facilitating beneficial change in ‘operations’ of our partner organizations. In our work with several hundred organizations, we have been witness to varying degrees of ‘success’ experienced by different partner organizations.

It has, therefore, been fascinating to try and distill the ‘secrets’ of higher success; and to test whether these ‘secrets’ are learnable, transferable & transplantable. Our experiments with several partner organizations lead us to the conclusion that while a majority of these ‘secrets’ are indeed transferable; the intangible leverage effect provided by the ‘leadership’ factor still makes the vital difference between ‘moderate’ success and ‘runaway’ success!

From these learnings, we have developed an evaluation tool that we call ‘Kaizen® Health-check’. ‘Kaizen® Health-check’ has three sections for evaluation:

1. Top Management Support
2. Enablers & Process KPIs
3. Result KPIs

At the end of the evaluation, an organization gets

a) Health score in numerical terms (hence comparable across different plants or at different points of time for the same plant)
   b) A clear idea about deficiencies (weaknesses) needing treatment (correction).

We consider this to be an essential, and a breakthrough, diagnostic tool for all organization on the journey of ‘Operational Excellence’. As we learn more from its’ application, we shall keep refining it in the true ‘Kaizen® Spirit’.

Hoping to make every one of our partner organizations successful in ‘managing beneficial change’.

- Vinod Grover
First East African Conference on Lean Accounting

In Association with
Kenya Association of Manufacturers (KAM)

Sponsored By
SEAL Kenya

When?
August 04-05, 2011

Where?
Hotel Intercontinental, Nairobi

Theme
Measure it, To improve it!

Agenda

Day - 1
Track - I: Measure the right things
Understand through tutorials
Track - II: Sustain the right things
Understand through simulation game
Track - III: Share the right things
Understand through case studies
Keynote Speaker
Mr. Brian Maskell
Founder - PMA Inc. USA

Day - 2
One day workshop on Lean Accounting
The Management System for Lean Enterprise
Conducted by
Mr. Brian Maskell
Pioneer and The Guru of Lean Accounting
From USA
Authored 4 books on Lean Accounting

What's more?
Participate in Kaizen case study competition
Winner - Ksh. 25,000 + Trophy + Certificate
First Runners up - Ksh. 15,000 + Trophy + Certificate
Second Runners up - Ksh. 10,000 + Trophy + Certificate

Win attractive Prizes
July 2011

Mission Dantotsu

Upcoming Events

- Operational Excellence Seminar
  - July 30, 2011
  - Hotel Express Aikapuri
  - In Association with Baroda Management Association (BMMA)
  - Top Management / Pension Makers
  - Lean Managers / Supervisors
  - Organizations planning to embark on KAIZEN / LEAN journey
  - Need more information?
    - Write to Manish
    - MFrajput@kaizen.com

- Kaizen Benchmarking Tour
  - September 14-15, 2011
  - Switzerland
  - Experience Best Practices Live!
  - Koenol Kase A0, Krichberg
  - Kaizen Institute, Zeg
  - TRUMPF Maschinen A0, Baar
  - Main Topics
    - Kaizen in production
    - TPM
    - 5S
    - Visual Management
    - OFF
    - TSM
    - Flow / JIT
    - Lean Assembly
    - KANBAN
    - AM Step - 465
  - Send your nominations
    - Ms. Gerardina Pape - Spagnolo
      - spagnolo@kaizen.com
    - Ms. Shabana Raju
      - sraju@kaizen.com

New Clients on Board

- Shapoorji Palanji, India
- Sterlite, India
- Kenya Maritime Authority, Kenya
- APM Terminals, Denmark
- Saudi Airlines Catering, Saudi Arabia
**Kaizen Story: No prior mindset**

George Dantzig, a great mathematician is known for his Operations research and systems Engineering. An interesting incident happened at Berkeley in 1939 when he was a student.

*One morning, he arrived late for his statistics class and he quickly copied down the two problems on the board assuming they were homework assignment*

*It took him several days to work through the problem and finally he had a breakthrough and dropped the homework at the professor’s desk the next day*

*Six weeks later, his excited professor, announcing the acceptance of a paper based on his proof, visited George. Since George was late on that day, he didn’t know that the two problems on the board were unsolved equations.*

*Since George was working without any limitations of impossibility, he could crack the mathematical mind-teasers that had stumped mathematicians for years*

**A few lessons from the story:**

1. George solved the problem because he didn’t know he couldn’t
2. We are limited only by our thoughts
3. Ignorance of something gives you a blind confidence
4. When we don’t know something is difficult or impossible, we will have a positive approach

*Contributed By: Mr. Vinod Grover*