6th NATIONAL CONVENTION ON OPERATIONAL EXCELLENCE

CONVENTION THEME
SUSTAINED OPERATIONAL EXCELLENCE - KEY TO LONG TERM SUCCESS OF 'MAKE IN INDIA'

PRESNETS
INDIZEN’2015
17TH AND 18TH FEBRUARY 2015, PUNE, INDIA
Registration: amahajan@kaizen.com

MEDIA PARTNER
SUPPORTED BY
KONGPOSHPUBLICATIONS
Minitab®
**INSPIRATION**
From inspiring keynote speakers

**MOTIVATION**
Learn from best case studies

**ASSIMILATION**
Learn “How to” Build & Sustain Operational Excellence Culture

**VISUALIZATION**
“Excellence Inside” Go-See factory Tours

**RECOGNITION**
Challenge the national case study competition

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**TAKE AWAYS**
IndiZEN 2015 is a melting pot for Operational Excellence professionals like you. It brings to you:

- Learn from leading Case Studies
- Observe leading practices via Factory Tours
- Grasp leading knowledge via Tutorials
- Inspiring keynote speakers
- Professionals to mingle & interact with

Click [IndiZEN 2015](#) for more details

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**IndiZen 2015 is for you!**
Operational excellence (OE) is Industry, Sector & Size neutral. Whatever may be your approach and tools, Operational Excellence celebrates Operational improvements!

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**17TH AND 18H FEBRUARY 2015, PUNE, INDIA**

**Venue**
HYATT REGENCY
Weikfield IT Park, Nagar Road, Pune - 411006, Maharashtra, India,
Phone no: +91 20 6645 1234

**CONVENTION THEME**
SUSTAINED OPERATIONAL EXCELLENCE - KEY TO LONG TERM SUCCESS OF ‘MAKE IN INDIA’
IndiZEN 2014 Highlights

IndiZEN 2014 Case Study winners

Manufacturing
- JK Files (India) Ltd.
- Mahindra Two Wheelers
- Alstom India

Services
- PSG Hospital

Operational Excellence is a summation of effective People Engagement supported by judicious application of Kaizen / Lean tools and driven by engaged leadership who believe in the power of GEMBA.

INDIZEN promotes Operational Excellence, which is beyond the mere use of improvement tools. It is about building a culture that promotes excellence in all kind of operations, be it operations within a factory, a telecom company, a hospital, a bank, a government office or a port!

Kaizen Institute operates globally in the “Continual Improvement” domain. We provide both the “Know-How” and “Do-How” required to drive sustained operational excellence in an organization. Kaizen Institute India (KII) is part of KI Global Operations and has been operating in India from last 13 years.

Strategic Precedes Execution, Execution Delivers Strategy

My definition of lean is to employ minimum such resources as manpower, materials, machinery, and space to realize maximum output requested by customer without accumulating unnecessary inventories. On the other hand, the typical approach of traditional companies has been to employ maximum resources to realize minimum output by creating excess inventories.

Masaaki Imai
## Convention Theme

**SUSTAINED OPERATIONAL EXCELLENCE - KEY TO LONG TERM SUCCESS OF 'MAKE IN INDIA'**

### DAY-1
**FEBRUARY 17, 2015**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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</thead>
<tbody>
<tr>
<td>08.30 to 9.10</td>
<td>REGISTRATION</td>
</tr>
<tr>
<td>09.15 to 09.30</td>
<td>Introduction</td>
</tr>
<tr>
<td>09.30 to 10.10</td>
<td>Opening Keynote -I</td>
</tr>
<tr>
<td>10.10 to 10.50</td>
<td>Opening Keynote -II</td>
</tr>
<tr>
<td>10.50 to 11.00</td>
<td>Announcements</td>
</tr>
<tr>
<td>11.00 to 11.30</td>
<td>TEA BREAK</td>
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### COMMON SESSION

- **Jayanth Murthy**, Director, Kaizen Institute (India)
- **Dr. Sarita Nagpal**, Principal Advisor, Confederation of Indian Industry
- **Arvind Kulkarni**, Senior Consultant, Kaizen Institute (India)

### BREAKAWAY SESSIONS

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
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</thead>
<tbody>
<tr>
<td>11.30 to 13.00</td>
<td>Knowledge Sessions: Set Direction and Navigate - Hashin Kanri</td>
<td>Regency Ballroom-I</td>
</tr>
<tr>
<td>13.00 to 14.00</td>
<td>Set Direction - Arrive at TRUE North</td>
<td>Regency Ballroom-II</td>
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<tr>
<td>14.00 to 15.30</td>
<td>Deploy Strategy - Create KPI Cascades</td>
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<tr>
<td>15.30 to 16.00</td>
<td>Navigate Progress - Control by Obeya Process</td>
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<td>16.00 to 17.30</td>
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<tr>
<td>16.00 to 17.00</td>
<td>Closing Keynote</td>
<td>Mike Wroblewski, Director, Kaizen Institute USA</td>
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<tr>
<td>17.00 to 17.10</td>
<td>PRESENTATION</td>
<td>Imai Award &amp; Citation</td>
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<tr>
<td>17.10 to 17.25</td>
<td>AWARDS DISTRIBUTION</td>
<td>Case Study Competition</td>
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<tr>
<td>17.25 to 17.30</td>
<td>Vote of Thanks</td>
<td>Vinod Grover, Director, Kaizen Institute (India)</td>
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### DAY-2
**February 18, 2015**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
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</thead>
<tbody>
<tr>
<td>09.30 TO 11.00</td>
<td>Knowledge Sessions - Develop desired behaviours and culture – Daily Work Management</td>
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<tr>
<td>11.00 to 11.30</td>
<td>TEA BREAK</td>
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<tr>
<td>11.30 to 13.00</td>
<td>Towards communication rich workplace - Visualization &amp; Visual Control</td>
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<td>13.00 to 14.00</td>
<td>LUNCH BREAK</td>
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<tr>
<td>14.00 to 15.30</td>
<td>Provide Leadership for desired behaviours and culture - Leader Standard Work &amp; Daily Accountability Process</td>
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<td>15.30 to 16.00</td>
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WHO SHOULD PARTICIPATE IN INDIZEN’2015?
Senior/ Middle Managers from private or public sector organizations
- Implementing / Planning to Implement (OE) Operational Excellence Initiative via KAIZEN, Lean, TPM, Six Sigma, TOC, Lean Sigma,…
- From Discrete or Process Manufacturing.
- Service Sectors (Hospitals, Banking, Insurance, ITES)
- If you Lead, Coach and Manage Improvements in your organization you must attend

WHY PARTICIPATE?
- Lack of skills, transparency, belongingness, lack of stability, ignoring the people aspect, locked knowledge & skills, unclear roles & responsibilities, etc are few of the reasons why organizations fails to improve or achieve their Operational Excellence (OE) goals.

INDIZEN’2015 theme is SUSTAINED OPERATIONAL EXCELLENCE - KEY TO LONG TERM SUCCESS OF ‘MAKE IN INDIA’. Whether you are beginning your OE journey or you are a seasoned veteran this convention has something in store for your. INDIZEN 2015 will give you the opportunity to learn & network.

IndiZen 2015 Keynote Speakers
Dr. Sarita Nagpal, graduated in Physics from IIT Delhi in 1976 and followed up her graduation with a Ph.D. in 1982 in Electrical Engineering. She taught at Pune Engineering College in the Department of Instrumentation and Control for a year. She then joined Schlumberger in Dubai where she worked as a Log Analyst till 1986. On returning to India, she taught Physics at St. Xaviers’ College for a year before joining CII in October 1989. Since 1989, Sarita Nagpal has been involved with the Quality Movement in the apex business association, CII.

Mike has over 25 years of experience in industrial engineering, manufacturing management and kaizen. He is a Director of Kaizen Institute USA. He has also served as an internal consultant and Lean Senior with Batesville Casket Company with three factories winning the IndustryWeek “Top 10 Best Plants” awards a total of nine times and one facility awarded Assembly Magazine North American Plant of the Year.

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CONSULTING
You only have to know whom to ask.
Ask Us. Our consultants know the Challenges and Opportunities of the industry.

TRAINING
Make your team fit. Train your KAIZEN experts and process improvement champions.

BENCHMARKING
How do top companies improve in order to retain leadership? What are success factors in deploying KAIZEN methods? Where is your company in the improvement process? Answers to these and many other questions can be found on our Benchmark Tours.

QUALIFICATION
For the successful introduction and maintenance of KAIZEN processes you need qualified staff. We help you to train your internal experts and certify them.
"Excellence Inside Tours"
Tour World Class Facilities as Seeing is Believing !!

Host sites for IndiZEN 2015 Excellence inside tours are
Bajaj Auto, ARaymond, Semco Electric, Suzlon, Volkswagen, Lean & Green Spaces

"Kaizen tours are an integral part of the service offerings of the Kaizen Institute worldwide. During IndiZEN 2015, visit world class facilities & Plants located around Pune, India”
Kaizen Institute reserves the right to make changes or modify the program

The following organizations were part of IndiZEN 2014

Note: Tours are on a first come first serve basis and the host company reserves the right of admission. Kaizen Institute has the right to alter tours so as to satisfy both, the host company and the participants.

*Confirmation awaited