SIKA is an independent Swiss chemical group founded in 1910, and its core business is based on supplying the building, construction and manufacturing industries (vehicle appliance and building component production). SIKA is a leader in processing materials and in sealing, bonding, damping, reinforcing and protecting load-bearing structures.

### Process Improvement

#### 2010

1. **Main workshops:**
   1. Kobetsu Kaizen in delivery quality (OTD improvement)
   2. Pull Planning (reduce level of stock)
   3. Mizusumashi
   4. Warehouse design

#### OTD and Stock KPI Progress:

<table>
<thead>
<tr>
<th>Year</th>
<th>Level 1</th>
<th>Level 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock</td>
<td>-15%</td>
<td>-20%</td>
</tr>
<tr>
<td>OTD</td>
<td>90%</td>
<td>95%</td>
</tr>
</tbody>
</table>

### Results

![OTD and Stock KPI Progress chart]